

# ISU Department of Family Medicine Strategic Planning Update 2010-2014

## Mission Statement

The Idaho State University Family Medicine Residency provides a collegial learning experience through which residents become mature, competent and compassionate family physicians. In an environment characterized by academic, technological and clinical innovation, each learner and teacher is encouraged to pursue a path of individual professional growth and leadership. From public policy advocacy to cutting edge information technology to high-quality, multidisciplinary care for the underserved, we seek and encourage the best in family medicine

## GOAL 1: Access – Recruitment of physicians for Idaho

Objectives for access:

1. Hospitalist – complete formation of PMC/ISU hospitalist program
  - *Performance measure:*
    - Number of hospitalists
  - *Benchmark:*
    - Achieve critical mass of 5 hospitalists
2. Improve residency recruitment methodology
  - *Performance measure:*
    - Number of residents recruited
  - *Benchmark:*
    - All National Residency Matching Program positions filled
3. Achieve accreditation for new rural training track (RTT) in Rexburg
  - *Performance measure:*
    - Application and site visit approval for RTT
  - *Benchmark:*
    - Initial accreditation for RTT granted by Residency Review Committee
4. Expand first-year class to 7 residents to fill RTT
  - *Performance measure:*
    - Number of residents
  - *Benchmark:*
    - Number of residents will increase
5. Assist ISU in developing new medical departments
  - *Performance measure:*
    - Number and diversity of medical departments
  - *Benchmark:*
    - Number of departments will increase

## **GOAL 2: Quality – Sustain and continuously improve medical care for Idaho citizens through education, quality improvement, and clinical research**

Objectives for quality:

1. Embed quality improvement and pay-for-performance initiatives into all clinical activities
  - *Performance measure:*
    - Quality indicators as quantified by the Medical Quality Improvement Consortium (MQIC)
  - *Benchmark:*
    - Improve MQIC quality indicator scores
2. Develop experiential learning modules for ISU Health Information (HI) degree
  - *Performance measure:*
    - Number of HI experiential learning modules
  - *Benchmark:*
    - Number of HI learning modules will increase
3. Improve resident teaching and documentation of psychosocial issues in electronic health record (EHR)
  - *Performance measure:*
    - Documentation of psychosocial issues in EHR
  - *Benchmark:*
    - Percentage of charts with documentation of psychosocial issues will increase
4. Develop additional pediatric training opportunities with the Spokane Family Medicine Residency Program
  - *Performance measure:*
    - Number of pediatric rotations in Spokane taken by ISU Residents
  - *Benchmark:*
    - Number of pediatric rotations in Spokane will increase
5. Expand clinical research program by identifying new project opportunities
  - *Performance measure:*
    - Number of new clinical research projects
  - *Benchmark:*
    - Number of new research projects will increase

## **GOAL 3: Efficiency – improve long-term financial viability of the department/residency program**

Objectives for efficiency:

1. Identify the best operational and financial structure to maximize funding streams and clinical revenues
  - *Performance measure:*

- Identify residency structural change with a potential for improving funding streams
  - *Benchmark:*
    - Structural change initiated
- 2. Transition residency program through change in ownership and administration of Portneuf Medical Center (PMC)
  - *Performance measure:*
    - Level of support from PMC for ISU Family Medicine
  - *Benchmark:*
    - No reduction in financial and programmatic support

### **Key External Factors (beyond control of the ISU Department of Family Medicine)**

These key external factors have been categorized by access, quality, and efficiency.

#### **ACCESS**

Workforce needs:

Idaho remains a physician shortage area. The residency is needed to assist the state in recruiting physicians especially for rural areas.

Indigent Care:

The indigent, Medicare and Medicaid patients have poor access to care. The residency is critical to provision of care.

National Institutes of Health Funding:

The program's research division is based on a continuing level of NIH research funding.

Federal Title VII Funding:

The program continues to develop a number of initiatives including a perinatal outreach program, women's health and quality improvement programs based on Title VII grants.

#### **QUALITY**

The Family Medicine Residency of Idaho (Boise):

The ISU Family Medicine Residency in Pocatello is dependent on the Boise residency for pediatric training as there is insufficient pediatric training available in Pocatello.

The University of Washington WWAMI program:

Idaho and all the Washington, Alaska, Montana and Wyoming programs are dependent on the UW network for Faculty development programs, director support,

interim program evaluations, chief resident training, legislative updates and program research and scholarship enhancement.

### **EFFICIENCY**

Hospital sponsorship:

The residency funding is dependent on hospital sponsorship and pass-through of Medicare medical education funds.

Upper Payment Limit funds:

Federal upper payment limit funds are claimed by the state annually with some pass through both to nursing and physician education.

Medicare:

The level of reimbursement from Medicare to hospitals through cost reporting process underpins graduate medical education throughout the nation.

Community Health Center:

The residency intends to merge with a CHC. Ongoing CHC funding and a maintained relationship is critical to the success of that component of the strategic plan.

### **Strategic Planning – Mid-term (3-5 years)**

The ISU Department of Family Medicine has defined mid-term (3-5 years) and long-term (6-10 years) strategic planning components some of which are outlined below.

#### **GOAL 1: Access – Recruitment of physicians for Idaho**

Objectives for access

1. Expand core residency program to 8-7-7 with two residents in RTT
  - *Performance measure:*
    - Number of residents
  - *Benchmark:*
    - Increased number of residents
  
2. Start a hospitalist fellowship program
  - *Performance measure:*
    - Number of hospitalist fellows
  - *Benchmark:*
    - Increased number of hospitalist fellows

#### **GOAL 2: Efficiency – Improve long-term financial viability of the department/residency program**

Objectives for access

1. Develop and a Foundation giving plan for a new primary care center of excellence

- *Performance measure:*
  - Amount of foundation giving
- *Benchmark:*
  - Increased amount of foundation giving